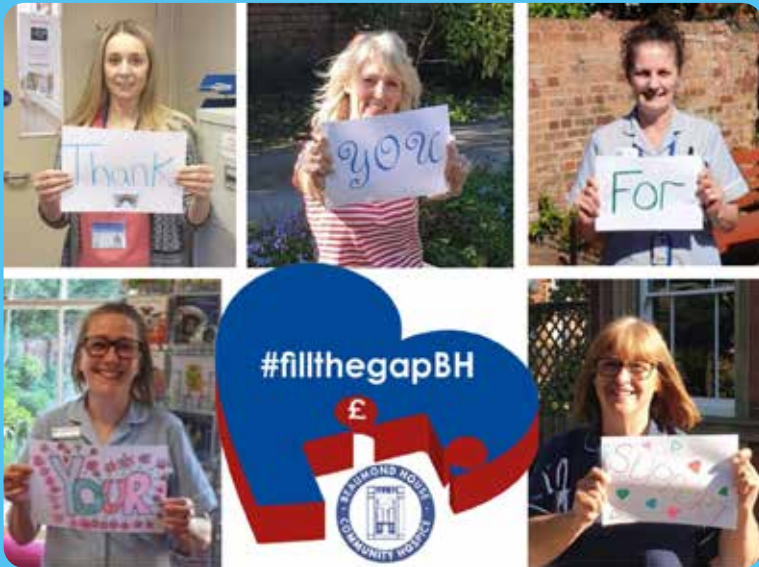


BEAUMOND HOUSE NEWS

SUMMER 2020



THANK YOU!

Since the 23rd March when the UK went into full lockdown, we have supported 27 in-patients with 332 episodes, made 479 day-therapy calls and visits, spent 1263 hours supporting 82 patients through Hospice at Home visits.

This has all been made possible with the incredible support we have received during this time - thank you.



As we reflect back on the last few months there have been some challenging times and, as always, in the hospice, lighter moments.

We are so proud that we have continued to offer the services which help support people living locally during the pandemic.

Our in-patient unit was well placed to continue to support the patients safely who wish to be cared for in the hospice, whether that is a short stay to help them with getting their symptoms under control, or in final days of life.

Hospice at Home takes the ethos of hospice care out into the community, offering care to those who wish to stay in their own homes. Being able to visit patients with the right PPE throughout this time has been an essential service for some. The team helped with personal care, advice and support, supporting carers and extended visits for those who needed more support in the day or overnight.

Our day service usually brings much activity to the house, but we had to suspend those face-to-face visits pre lockdown. The team here have been very creative in

how they support people in different ways. The telephone support is a great way to keep in touch, offering support with a familiar voice, which also progressed onto Zoom sessions. There have been information recordings shared of mindfulness, exercise and snippets to reach out and let people know we are still here for them.

More recently we have been offering door step visits, delivering afternoon tea, cake, activity packs and a friendly face to have a chat with.

We have been very aware of the effect of the lockdown on those who are caring for a loved one. With the usual support systems suspended and not being able to ask relatives or neighbours for a helping hand, must have been difficult.

Those who have been bereaved during this time will not have had access to the usual channels

of support of extended family, community groups, friends and neighbours. The bereavement group we usually offer has been transferred into a telephone service so we could continue to support bereaved people safely whilst they were at home.

My message, as we experience the lifting of restrictions, is a heartfelt thank you to the people who use our service and have had the courage

and confidence in us to let us continue to care. To

the team here for their dedication and to our supporters who make this all possible.

Louise Sinclair, Head of Clinical Services



Photograph courtesy of Little Posy Photography





It is with great pride that I can report that, despite all the challenges we have faced and will continue to do so for some time, the team at Beaumont House have risen to these challenges and have stayed focused on delivering the very best and unique care that we offer.

We have asked extra of our colleagues and they have responded and I have come to expect no less. Despite this exceptional period of uncertainty, it is clear that the need for our services continues. However, we couldn't do that without the steadfast support we receive in so many inspirational ways from people in the community and from local businesses. There are so many wonderful examples of how you have supported us and we would like to celebrate those achievements and to say a heartfelt thank you. We have received donations of essential food supplies, masks, hand sanitiser and cakes -which always go down well. All of this has helped to keep us and our patients safe.

Thank you to each and every person who in some way helped us to make a difference to the lives of local people.

Our vision is to achieve outstanding hospice care, enabling our local communities to live well and die well. We can only do that with your continued support. You help us to achieve our purpose, which is to deliver personalised care for people and their families when every moment matters. Thank you for helping us in working towards achieving that vision for everyone who needs our help.

After a lot of preparation we re-opened Southwell shop on Tuesday, 7th July. We were so pleased to welcome customers back in to a somewhat different but "COVID safe" environment.

The shop is operating on reduced hours at present

but we hope to increase this trading window shortly. We are not currently taking donations in to the shop as we need to provide a safe space to isolate these for 72 hours before we can process and offer for sale. We are accepting donations at Easthorpe Old School Hall, Bramley Close, Southwell, two days a week at present, and full details can be found on our website.

The response to our re-opening in Southwell has been really encouraging and plans are in place to re-open our shops in Newark and Collingham before the end of the month.

It is so important to our fundraising that we get the shops back up and running as quickly as possible and it is great to be getting back towards some kind of normality. However the safety of our customers and colleagues remains a top priority.



FUNDRAISING UPDATE

The response from the local community to our #fillthegap campaign has been incredible!

It's so heart-warming to see that in spite of these challenging times the local community is united in their support for Beaumont House. Virtual games, biking challenges, head shaving, baking, birthday fundraisers - you have all been very busy!

These fundraisers, together with direct donations, have raised over a staggering £100,000!

We can't say thank you enough.

However there is still so much to be done. These are uncertain times and during this 'new normal' our ability to fundraise is very limited. Our Regular Giving Appeal is the first of its kind for Beaumont House. We are appealing directly for donations to help support us through this difficult period and provide us with stability so we can keep providing vital services and being there for you. We can't do it without you. Take a look at our Fundraising From Home page for inspiration of fundraisers www.beaumonthouse.co.uk/fundraise-from-home.

Looking ahead, our annual **Light Up A Life service** will still be taking place in December. This will be even more poignant as we reflect on the year's events. We want to reach out to the whole of our community to make it even bigger than before. Please keep an eye on our social media for details to be released soon.



TO FIND OUT MORE ABOUT OUR EVENTS OR HOW TO FUNDRAISE ON OUR BEHALF, PLEASE CONTACT OUR FUNDRAISING TEAM ON 01636 610556 OR EMAIL fundraising@beaumonthouse.co.uk www.beaumonthouse.co.uk/events



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