**Reviewed visiting restrictions 06/07/2020**

Beaumond House took the unprecedented decision to restrict visitors within the building in line with government advice during March, April and May. Although this was a very difficult decision that has no doubt affected both our patients and staff, maintaining patient safety has always been the priority.

Covid-19 continues to pose a risk to both staff and patients within Beaumond House. However, as the risk decreases and lockdown is eased, guidance from the NHS now suggests that some of the visiting restrictions can be eased providing sufficient measures are in place to ensure the health safety and wellbeing of our patients and staff.

Visiting is currently permitted for patients in final hours, families wishing to have final/important conversations and where the patient is very agitated/ anxious.

With due caution we now feel it is safe and appropriate to relax these restrictions with the following measures. All visitors must first agree to and understand all these restrictions prior to being permitted entry.

* **Visitors who have had symptoms of coronavirus during the last 8 days must not enter the hospice under any circumstances. These symptoms include**
* **A fever**
* **A cough (new, continuous)**
* **Shortness of breath (new)**
* **A loss of taste or smell**
* **Diarrhoea /Vomiting (last 48 hours)**
* All visitors will be screened at the front door for the above symptoms (Screening must be repeated daily if it is a returning visitor)
* Visitors who have recently returned from abroad must have complied with the advised 14-day quarantine prior to coming to the hospice or the latest government advice for the area of travel
* Visitors who have come into close contact with or have contracted Coronavirus themselves, in the last 14 days must not enter the hospice
* All visitors must be wearing a face covering when entering the building Beaumond House can provide a mask if necessary
* On entering the building, the visitor must use hand sanitizer
* All visitors must record their temperature. If this is 37.3 or above this needs to be discussed with either the Head of Clinical Services, the Clinical Nurse Lead or the nurse in charge.
* The visitor must be signed in by the person letting them in.
* They will then be escorted to the accessible bathroom to wash their hands for 20 seconds using the ‘wave wash’ as a guide
* Some visitors may require additional PPE. Aprons gloves and possibly a visor if the patient they are visiting has a productive cough, is vomiting or has diarrhoea, if they wish to be involved in personal care, or if they are suspected of being Covid-19
* If the visitor develops any symptoms during the visit please wash your hands in the patient’s room, remove PPE except face covering and leave the building. Please telephone the hospice immediately to inform us of this 01636 610556
* The visitors will use the lift and must be discouraged from using the front staircase
* Only ONE visitor at a time ONCE a day (this will be reviewed on a case by case basis if the patient is in final hours). Children’s visiting must be discussed with the Head of Clinical Services, the Clinical Nurse Lead or the nurse in charge
* To fit in with cleaning schedules and availability of a receptionist, visitors will be allocated a time of arrival, this will be staggered throughout the morning. The visit will be up to 2 hours long
* Visitors are only permitted Monday to Friday. Available slots for arrival are **9.45am, 10am, 10.30am and 11am. Please book visiting slots by phone between 9am and 2pm.**
* The visitor must not use the conservatory for refreshments and will refrain from unnecessarily walking around the building (for example to smoke outside)
* The visitor must maintain social distancing with the patient and with staff, masks must continue to be worn when talking to staff
* On leaving any additional PPE must be discarded in the patient’s bedroom bin. The visitor must wash their hands using the sink in the bedroom. Face covering/masks must be worn until they leave the building.

In the event of a suspected case or confirmed case of Covid-19 in the hospice, visiting will be reviewed and likely to be suspended.